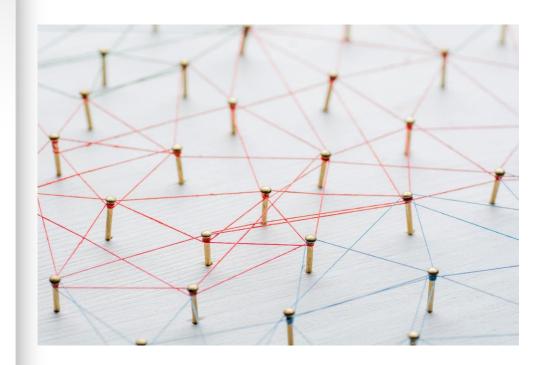
Harnessing
Data and
Collaboration
to Implement
Public Health
3.0 in Oakland
County





## Presentation Objectives

- 1. Enhance understanding of Public Health 3.0
- Describe ways OCHD has institutionalized Public Health 3.0
- 3. Provide recommendations on how to be a Chief Health Strategist in your community
- 4. Provide recommendations and resources to enhance collaboration and partner engagement



## Public Health 3.0



- Model for building healthier communities
- Call to Action released by Health and Human Services in 2016



## Public Health 3.0

- New era of enhanced and broadened public health practice that goes beyond traditional public department services
- Cross sector collaboration is a integral component
- 5 recommendations to help achieve Public Health 3.0



## Chief Health Strategist

Drives local public health transformation and brings together community members and partner organizations for collective impact on social determinants of health.



## Structured Cross-Sector Partnerships

Public health departments should engage with community stakeholders—from both the public and private sectors—to form vibrant, structured, cross-sector partnerships that foster shared funding, services, governance, and collective action.



## Health Department Accreditation

Public Health Accreditation Board (PHAB)
Accreditation for public health departments
should be strengthened to ensure that every
person in the United States is served by
nationally accredited health departments.



## Actionable Data

- Timely, reliable, detailed ,and actionable data should be made accessible to communities throughout the country
- Clear metrics to document success in public health practice developed



## **Enhanced Funding Sources**

- Funding for public health should be enhanced and modified
- Innovative funding models should be explored to expand financial support for Public Health 3.0-style initiatives.



# OCHD Strategic Plan



OAKLAND COUNTY HEALTH DIVISION

STRATEGIC PLAN

2017-2021





## OCHD Strategic Plan Practical Vision

By 2020, OCHD will be a dynamic, evolving public health leader that is data-informed, connected, and engaged in innovative practices and solutions to create an equitable, healthy community.



## **OCHD Strategic Priorities**

- Strengthening Organizational Excellence
- Achieving an Equitable, Healthy Community
- Transforming Public Health



## Goals

- Adapt Public Health infrastructure to anticipate and meet changing community needs
- Enhance capacity to assess and monitor community health status through increased data collection, analysis, and reporting
- Develop and leverage partnerships and resources to implement a Public Health 3.0 model at OCHD



- GOAL: Adapt Public Health Infrastructure to Anticipate and Meet Changing Community Needs
  - Develop agency business plan
  - Review and analyze agency organizational structure
  - Develop agency IT plan
  - Train agency staff on Health in All Policies



- GOAL: Enhance Capacity to Assess and Monitor Community Health Status through Increased Data Collection, Analysis, and Reporting
  - Complete agency data inventory
  - Develop OCHD data team
  - Create OCHD data plan



- GOAL: Develop and Leverage Partnerships and Resources to Implement a Public Health 3.0 Model at OCHD
  - Strengthen relationships with non-traditional partners and community stakeholders
  - Collaborate with partners and community stakeholders to increase knowledge and support of Health in All Policies
  - Provide trainings and resources to OCHD staff on community engagement, capacity, and coalition building



# Strengthening Organizational Excellence

GOAL: Achieve National Accreditation as a Demonstration of and Commitment to Organizational Excellence



Advancing public health performance



# OCHD Examples of Public Health 3.0











# **ECHO Vision**



# "HEALTHY PEOPLE CONNECTED TO A THRIVING COMMUNITY"



# Strategic Issues











Access To Care



Data & Informatics

## **ECHO Action Teams**



# FOOD POLICY COUNCIL ®





**ACCESS** TO CARE WORKGROUP

HEALTH INFORMATICS WORKGROUP



## **ECHO Outcomes**



# Food System Assessment Survey

February-April 2018

## 2,430 Responses (May 1st)

### Addresses:

Food Access Food Security Healthy Eating



2.	Indicate the number of people										
3.	On a weekly basis, where do y	you get most of the	food prepared at he	me? (Check all that	t ann(v)						
	Church, charity, food pantry	you gut mout or the		venience store, or de							
	□ Community garden			uper center, warehou							
	Home delivery (Schwan's, Amazon, etc.)     Other		,	, farm stand, or Com		ported	Agricul	ture pr	ogram —	(CSA)	
١.	. What are the main reasons for getting food				⊓ Quality						
	□ Other (please specify)										
5.	Where do you eat away from h  Cafeteria (including school, w Church or faith organizations	home? (Check all th. workplace, or hospita	at apply) al cafeterias)	□ Fast food restaur □ Community cente			y or frie s (inclu			Restaurant or d	
<b>3</b> .	How satisfied are you with hea	althy food that is o	urrently available in	your community?							
				,,							
		Extremely satisfied	Somewhat satisfied	Neither satisfied nor	dissatisfied	Som	ewhat d	issatisf	ied )	Extremely dissa	tisfied
Ac	CCESS (it is easy to get healthy food)	Extremely satisfied	Somewhat satisfied		dissatistied	Som	ewhat d	issatisf	ied I	Extremely dissa	tisfied
	CCESS (it is easy to get healthy food)	Extremely satisfied	Somewhat satisfied		dissatistied	Som	ewhat d	issatisf	ied )	Extremely dissa	tisfied
Pr		Extremely satisfied	Somewhat salisfied		dissatistied	Som	əwhət d	issatisf	ied I	Extremely dissa	tisfied
Pr Qu & t	ice (amount I pay for healthy food)  Lality (healthy food at the store looks	Extremely satisfied	Somewhat satisfied		dissatisfied	Som	ewhat d	issatisf	ied )	Extremely dissa	tisfied
Pr Qu & t	ice (amount I pay for healthy food)  uality (healthy food at the store looks astes good)  riety (many choices of healthy food)				dissatistied	Som	ewhat d	issatisf	ied I	Extremely dissa	tisfied
Pr Qu & t	ice (amount I pay for healthy food)  uality (healthy food at the store looks astes good)	e store to buy or rec	ceive food?				ewhat d			Extremely dissa	tisfied
Pr Qu & t	ice (amount I pay for healthy food)  sality (healthy food at the store looks sates good)  uriety (many choices of healthy food)  How do you usually get to the	estore to buy or rec		Neither satisfied nor	tion c					Extremely diss <del>a</del>	tisfied
Pr Qu & t	ice (amount I pay for heafthy food)  sality (heathy food at the store looks safes good)  riety (many choices of heafthy food)  How do you usually get to the  Drive own car	e store to buy or rec = Hom = Walk	ceive food?	Neither satisfied nor	tion c					Extremely dissa	tisfied
Pr Qu & t Va	ice (amount I pay for healthy food)  utility (neathy food at the store looks united good)  How do you usually get to the  □ Drive own car  □ Taxi, Uber, other paid service	e store to buy or red = Hom = Walk to buy food?	ceive food?	□ Public transporta □ Other (please sp	ttion c	Ride	with so			Extremely dissa	tisfied
Va Va Va	iCe (amount ) pay for healthy food)  uality (healthy food at the store looks antice good)  riety (many choices of healthy food)  How do you usually get to the  □ Drive own car  □ Taxi, Uher, other paid service  How far do you usually travel	store to buy or rec = Hom = Walk to buy food? _ 1 - 5 miles	ceive food? e delivery or bike	□ Public transporta □ Other (please sp	ttion c	Ride	with so			Extremely dissa	tisfied
Va Va Va	ice (amount ) pay for healthy food)  sality (healthy food at the store looks arise good)  How do you usually get to the  Drive own car  Taxi, Uber, other paid service  How far do you usually travel  Less than 1 mile	store to buy or rec = Hom = Walk to buy food? _ 1 - 5 miles	ceive food? e delivery or bike	□ Public transporta □ Other (please sp	ttion c	Ride	with so			Extremely dissa	NIA
Va Va Va	ice (amount ) pay for healthy food)  sality (healthy food at the store looks arise good)  How do you usually get to the  Drive own car  Taxi, Uber, other paid service  How far do you usually travel  Less than 1 mile	e store to buy or rec = Hom = Walk to buy food? _ 1 - 5 miles rings of:	ceive food? e delivery or bike	□ Public transporta □ Other (please sp	ecify)	Ride	with so	meone	else		
Va Va Va Va	iCe (amount ) pay for healthy food)  sality (nearby food at the store looks article good)  How do you usually get to the  Drive own car  Taxi, Uber, other paid service  How far do you usually travel  Less than 1 mile  On most days how many servi	store to buy or rec = Horn = Walk to buy food? _ 1 - 5 miles rings of:	ceive food? de delivery or blike	□ Public transporta □ Other (please sp	ecify)	Ride	with so	meone	else		

Don't know how to prepare fruits and vegetables

Poor-quality fresh fruits and veggies where I shop

□ Lack of time to prepare meals at home

10. What makes it difficult for you to eat fruits and veggies each day? (Check all that apply)

11 Don't have utensils or cooking equipment to prepare

□ Lack transportation to buy affordable produce

Don't like fruits or vegetables

11 They're too expensive

m Store doesn't have them

□ Nothing

## **ECHO Outcomes**



### FREE & LOW COST **MEDICAL SERVICES**



#### DISCLAIMER - Call first for income requirements and availability

#### LOW COST HEALTH CENTERS

Provider Name	Address	City	Phone	
WP - KEYS Grace Academy ■	27321 Hampden St, Room 202	Madison Heights	(248) 965-9900	
WP - Northwest Health Center ■	21040 Greenfield Rd	Oak Park	(248) 967-6500	
OlHN - Family Medicine Center ■	461 W Huron St, Ste 107	Pontiac	(248) 857-7432	
OlHN - Jump Start Center ■	196 Cesar E Chavez Ave	Pontiac	(248) 462-7100	
OlHN - Baldwin Center ■	1701 Baldwin Ave	Pontiac	(248) 724-7600	
OIHN - Orchard Lake Center ■ *	114 Orchard Lake Rd	Pontiac	(248) 724-7600	
WP - Henderson Clinic ■	44405 Woodward Ave, Ste H-13	Pontiac	(248) 858-3126	
WP - Pontiac Medical Center ■ *	46156 Woodward Ave, Ste A	Pontiac	(248) 897-0900	
Covenant Community Care ■ *	27776 Woodward Ave	Royal Oak	(248) 556-4900	
OlHN - Plum Hollow Center ■ *	22200 W 9 Mile Rd	Southfield	(248) 724-7600	
Greenfield Health Center	23077 Greenfield Rd Ste 400	Southfield	(313) 822-9801	
OIHN - Summit Center	279 Summit Dr	Waterford	(248) 724-7600	

#### FREE CLINICS

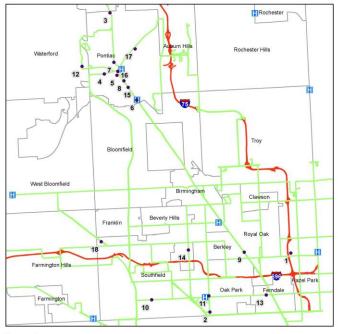
Provider Name	Address	City	Phone	
Fern Care Free Clinic, Inc. ■	459 E. 9 Mile Rd	Ferndale	(248) 677-2273	
MAPI Clinic *	28235 Southfield	Lathrup Village	(248) 333-0840	
Gary Burnstein Community Health Clinic *	45580 Woodward Ave	Pontiac	(248) 309-3752	
Mercy Place Clinic ■	55 Clinton St	Pontiac	(248) 333-0840	
McLaren Oakland Children's Clinic *	673 Martin Luther King Blvd	Pontiac	(248) 334-0024	
Dermhouse (Dermatology)	29425 Northwestern Hwy, Ste 202	Southfield	(248) 219-7007	

#### Legend

Language Services ■ Weekend/Night Hours \* WP = The Wellness Plan OIHN = Oakland Integrated Health Network ■ MAP ON BACK ►

For more information, visit www.oakgov.com/ECHO

#### Free or Low Cost Medical Services Oakland County, Michigan



#### Legend



Municipal District

- 1 KEYS Grace Academy 2 Northwest Health Center 3 Baldwin Center
- Orchard Lake Center 6 Henderson Clinic
- 10 Plum Hollow Center
  - 14 MAPI Clinic 15 Burnstein Clinic
- 11 Greenfield Health Center 12 Summit Center 13 Fern Care Free Clinic
- 7 Jump Start Center 16 Mercy Place Clinic 8 Pontiac Medical Center 9 Covenent Community Care 18 Dermhouse (Dermatology)

Map Author: Dan Muncey Oakland County Health Division 1200 N. Telegraph Road, Bldg 34E Pontiac, MI 48341

# Focusing on Social Determinants of Health







36% OF COMMUTERS WALK TO WORK LEAVING THE CAR-DEPENDENT CITY WITH A WALKING SCORE OF



UP TO 30% OF COMMUTERS TAKE PUBLIC TRANSIT TO WORK



18.1% OF PONTIAC HOUSEHOLDS ARE WITHOUT VEHICLES



VY LOW INCOME HOUSEHOLDS

LIVE MORE THAN A

1/2 MILE FROM A SUPERMARKET





OF TRAFFIC FATALITIES INVOLVE PEDESTRIANS, & 4.9% INVOLVE CYCLISTS

(EACH ARE TWICE MICHIGAN'S AVERAGE)



# Where we started • Where we are now

June 2016: A broad vision to increase access to essential community supports and revitalize transit spaces.

December: A portfolio of investable transportation related projects and future pipeline projects engaged.

Invest Health has been instrumental in moving forward initiatives that improve transportation for better health



## **Bus Stop**

## **Improving Transit Stops**

Bus stop improvements at key locations showcase new design standards improving ADA accessibility, image and safety.

#### Amenities installed include:

- Concrete boarding pads
- Shelter with solar lighting
- Benches
- Trash cans
- Wayfinding signage

Investment can create additional enhancements



Upgrades at 3 of 5 improved bus stops began Nov. 2017. Project completion early Dec. 2017





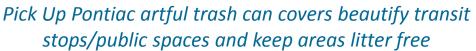


## Pick Up Pontiac

## **Maintaining Transit Stops**

A new marketing campaign encourages residents and visitors to reduce litter at bus transit stops, downtown and community locations such as city parks.









## Complete streets

## Transforming Streets/Sidewalks

The newly adopted Complete Streets Pontiac Plan creates safer walking and biking corridors that aim to:

- Reduce traffic fatalities involving pedestrians/cyclists
- Encourage active transportation
- Lessen chronic disease risk factors.

www.walkbike.info/pontiac

Leveraged funding pipelines will continue implementation of Complete Street strategies



Newly installed bike lanes-October 2017



# The people of Pontiac are tired of their town being a drive through city!



It's too hard to walk/bike in the winter because no one clears the snow!

## What We Heard

### **Mobility**

- Sidewalk gaps along major streets
- Poor sidewalk and street pavement condition
- Snow and ice on sidewalks
- Clinton River Trail surface in poor condition

### **Personal Safety**

Stray dogs, overgrown vegetation, street lights

### **Traffic Safety**

- Unsafe road crossings, faded pavement markings, signal timings
- No bike facilities on busy roads
- Motorists blocking crosswalks, speeding, not yielding to pedestrians
- People walking in the road



# Sidewalk Cleanup

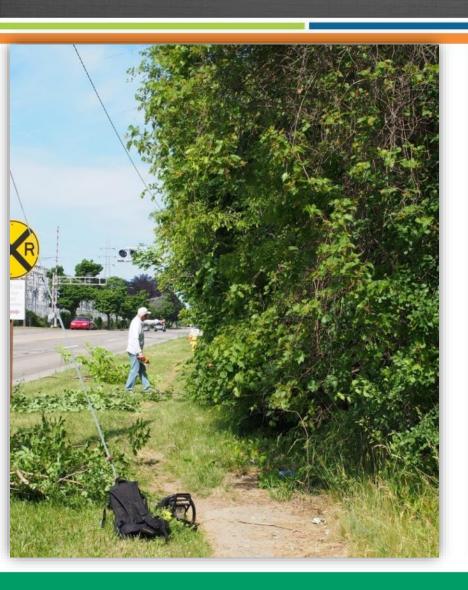
14 Volunteers from
Healthy Pontiac, We Can!
cleared 0.25 miles of sidewalk
around Micah 6 Community







**Before** After







## Bike Rack Installation











## Homeless Healthcare Collaboration

**Vision**: To improve the health and well-being of persons experiencing homelessness in Oakland County.

**Mission**: Connecting community and health care organizations to coordinate resources for persons experiencing homelessness.



## Homeless Healthcare Collaboration

- ID Task Force Homeless verification letter for Secretary of State pilot
- Hospital Discharge Task Force Assisted with creating the Hope Recuperative Care Center
- Hospital Transition Workgroup Educates ED doctors about services and resources for homeless clients

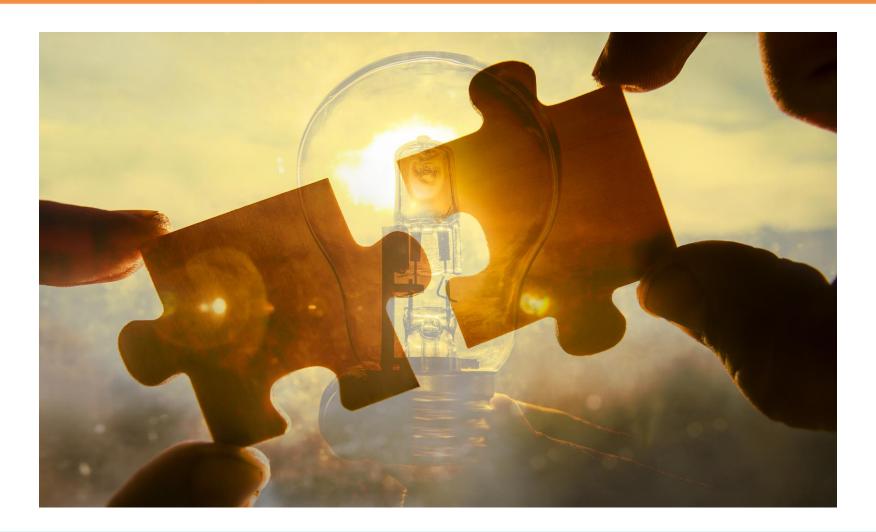


## Lessons Learned – Chief Health Strategist

- Develop common messages and marketing materials
- Find ways to empower partners to take ownership
- Focus on your sphere of influence
  - Educate about health impacts and advocate for policy or systems change
  - Provide expertise, data, and evidence-based solutions
- Frustrating a lot of momentum relies on partners
- Celebrate small wins
- Coalitions/collaborations go through cycles use tools and evaluation to refocus energy



## Collaboration Resources and Tools





# Community Coalition Assessment Tool (CCAT)

- Coalition strength and function is essential to successful and sustainable, policy, environment, and systems change initiatives.
- Brief online survey completed by your coalition members. Results will help coalitions determine strengths and areas for growth.



# Community Coalition Assessment Tool (CCAT)

- Benefits include:
  - Data for evaluation
  - Greater accountability
  - Ability to respond to ongoing turn over and other changes
  - Discussion generator for coalition improvement
- Available at http://mihealthtools.org



## Collaboration Multiplier





# Systems Approaches for Healthy Communities Training

- Web-based, professional development program is designed for organizations whose work focuses on health promotion
- Five online modules
- Examples of systems-thinking including the Social-Ecological Model, Spectrum of Prevention, and PSE concepts.
- Strategies and tools for strengthening engagement, communicating with partners, and understanding community context



## Data Resources





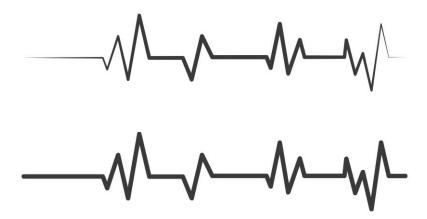
### **Local Data Sources**

- U.S. Small-area Life Expectancy Estimates
   Project
  - Estimates of life expectancy at birth for most of the census tracts in the United States for the period 2010-2015
  - National Center for Health Statistics
- Community Commons/CARES Engagement Network



# Life Expectancy Variation in Oakland County

Pontiac – Census Tract 26125142200 – **65.7 years** 

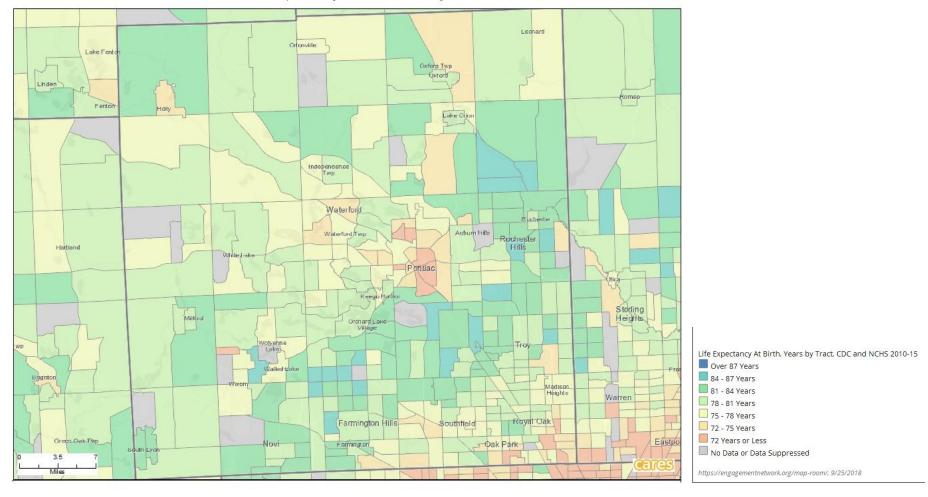


Troy— Census Tract 26125197200 – **86.8 years** 



# Life Expectancy Variation in Oakland County

#### Life Expectancy - Oakland County





### Data Resources—Network of Care



### Energizing Connections for Healthier Oakland

#### ECHO: Who Are We?

Stay informed about the work of ECHO steering committee and assessment teams....
Read more >>

ECHO: Who Are We?

Community Calendar



Change Language

Large Print

Community Calendar

Social Networking

Community Health Data	
See how your area compares to the state	Haalibu Baarla
and the national target.	2020
▼ View	







### Data Resources—Network of Care

### Oakland County Michigan ACS Data by ZIP Code

What Impacts Poverty Levels? Demographics Information Poverty Levels

Income Measurements Education & Employment Access to Health Insurance Transport



#### WHAT IMPACTS POVERTY LEVELS IN OAKLAND COUNTY?

The following maps and charts use zip code level data from the US Census Bureau's American Community Survey.

Looking at the data, we can see patterns of how education, employment, access to health insurance and other factors impact poverty.

NUMBER OF PEOPLE AT 50-99% OF FEDERAL POVERTY LEVEL BY ZIP CODE

#### MAPPING POVERTY LEVELS IN OAKLAND COUNTY



#### 5,000.00 -4,000.00 -3,000.00 -2,000.00 -1,000.00 -

Data source: American Community Survey 2015 5-Year Estimates (2012-2016) from http://factfinder2.census.gov





HEALTH DIVISION

North Oakland Health Center

1200 N. Telegraph Rd Pontiac, MI 48341

Phone: 248.858.1280

South Oakland Health Center

27725 Greenfield Rd Southfield, MI 48076

Phone: 248.424.7000

800.848.5533 NOC@OAKGOV.COM OAKGOV.COM/HEALTH @ PUBLICHEALTHOC



The Oakland County Health Division will not deny participation in its programs based on race, sex, religion, national origin, age or disability. State and federal eligibility requirements apply for certain programs.

