**MALPH Billers Teleconference**

**Minutes for 6/12/2018**

**Follow Up**

**PCG Billing Issues**

* Admin forum is aware of this issue
* Craig brought the issue to Orlando who has reached out to a contract manager to discuss this issue
* Continue working with PCG on your own as well

**Aetna Better Health Denying 36416 and 83655 Denying as Not Covered**

* Lynn from Calhoun is still having an issue
* Some billers were told by Latina that the health plans do not have to pay this code
  + You need to check your contract and work with the plan to get this procedure code covered
  + Straight Medicaid will cover these
* Nicole will reach out to Latina about this

**MSA 17-21 Billing for Free or Reduced Price Care**

* The Michigan Medicaid Legal Department is looking at the free care rule

**Blue Cross Complete & UPHP requiring prior auths for services that are supposed to be exempt**

* Examples that were sent to Latina have been paid

**MSA 18-05 MI Marketplace Option**

* This whole program has been put on hold and there is no timeline right now for when this will be back

**Volunteers for Facilitator and Minutes Taker**

* Contact Erin or Katie if interested

**Last Call for Organizing Billing Education @ Accounting Seminar**

* Contact Erin by Friday if interested in doing this

**MIHP – H1000 Meridian Denying for last menstrual cycle**

* Meridian is “looking at it” but says they are so far behind and they don’t have an estimate
* Kirsten sent in a spreadsheet and those were paid

**Telehealth**

* Q3014
* There is a fix that is supposed to be in place by the end of the week
  + It was denying for 71
  + This is for straight Medicaid
* LHDs are not an approved site for telehealth according to the health plans
  + MA Policy is working on this

**Discussion/New Items**

**BCN NDC Issues – 10 vs 11 Digits**

* BCN is working on it, it was an error in their system
* Some are now having issues with vaccines
* 800-437-3803 is the BCN pharmacy help number

**Depo Administration – 96372**

* There was a question if the mid-level or higher practitioner needed to be in the building in order to bill this code
  + Multiple LHDs have policies that say having the practitioner available by phone is sufficient

**MALPH Billing Webpage**

* Contact Jodie Shaver to get access to this page

**Hearing & Vision**

* Well child checks with hearing and vision being denied by the health plans
* Some LHDs getting denials for other insurance
  + Z00.129 is the “pay and chase” code, but it is for an exam. It isn’t appropriate to bill if the only reason you are billing it is to get around the insurance. Only bill it if you have the documentation and you believe that is the correct code
  + Z13.5 is the screening code

**Dental**

* There was a dental claim issue that happened in April and LHDs weren’t included in the original fix.
  + Now you should see adjusted/paid claims in the next 2-4 pay cycles

**Announcements**

**Next Meeting is Tuesday July 10th at 9am**