**MALPH Billers Teleconference**

**Minutes for 8/14/2018**

**Follow Up**

**PCG Billing Issues**

* Admin forum is aware of this issue
* Craig brought the issue to Orlando who has reached out to a contract manager to discuss this issue
* Continue working with PCG on your own as well

**Aetna Better Health Denying 36416 and 83655 Denying as Not Covered**

* If people are still having issues with this, send Latina examples
  + [mccauseyl@michigan.gov](mailto:mccauseyl@michigan.gov)

**MSA 17-21 Billing for Free or Reduced Price Care**

* Per Craig Boyce the MI Medicaid Legal Team is looking at the free care rule

**Volunteers for Facilitator and Minutes Taker**

* Contact Katie or Erin if interested
* The facilitator should put together the agenda and run the meetings, but shouldn’t be expected to take charge and be the point person for every issue
  + It would be helpful for people to volunteer to be a point person for an issue
  + If you have a question please email the whole group and not just the facilitator. Everyone can help everyone and it is good for the whole group to be aware of what problems are coming up
* Katie has been doing the minutes for over 3 years so it would be appreciated if someone wanted to step up and help

**MIHP – H1000 Meridian Denying for last menstrual cycle**

* We are going to assume that this has been resolved
* We will take this off the agenda unless it comes up again

**Medicaid Sending EOBs to Patient Home**

* If there is a service done on a day that doesn’t have anything to do with FP/STD that would get sent to the house
  + For example, if you do an office visit for UTI and run a urinalysis and then also do a pregnancy test, STD test, etc. the EOB will go home with the unsupressed codes (UTI/Urinalysis) with the STD/FP codes suppressed
  + We run into issues with this when we have clients who don’t want someone to know they are even in the building
  + Compile a list of codes that you are curious about and we will submit them to Medicaid for clarification
  + It is the dx codes, not the taxonomy code, that make the visit confidential

**Harbor Health – Denying Claims, Stating PA Needed**

* Macomb County is working with a HH rep on this, but hasn’t been paid yet

**Discussion/New Items**

**MIHP Payment Issues – UHC**

* Contact your rep and make sure that your claim is being processed as an MIHP claim and not as a regular LHD claim

**Meridian Not Paying for More than 9 Infant 99402 – Takebacks for previous claims**

* Heidi has reached out to Meridian and gave them copies of the MIHP operations guide, MA manual, etc
* Double check your contract to see if it has wording about PAs being required

**How Are You Getting Meridian Adjusted Claims to Pay Properly?**

* LHDs are getting denials for duplicates when sending in an adjusted claim
* One LHD prints it when doing an adjusted claim since they have to hand key paper claims
* They will also reprocess it if you call them

**Topic Suggestions for Billing Track @ Accounting Seminar**

* We will start a thread on the email group to then send to Bill Matson so he doesn’t get duplicates

**HIV/STD Billing**

* LHDs who do this service are not billing for HIV testing since we get the tests for free
  + They are billing for other STD tests
  + They don’t bill for the blood draw for the HIV test

**Announcements**

**Next Meeting is Tuesday September 11th at 9am**