

Kent County Inclusive Preparedness Program



HEALTH
DEPARTMENT

Caring today for a healthy tomorrow

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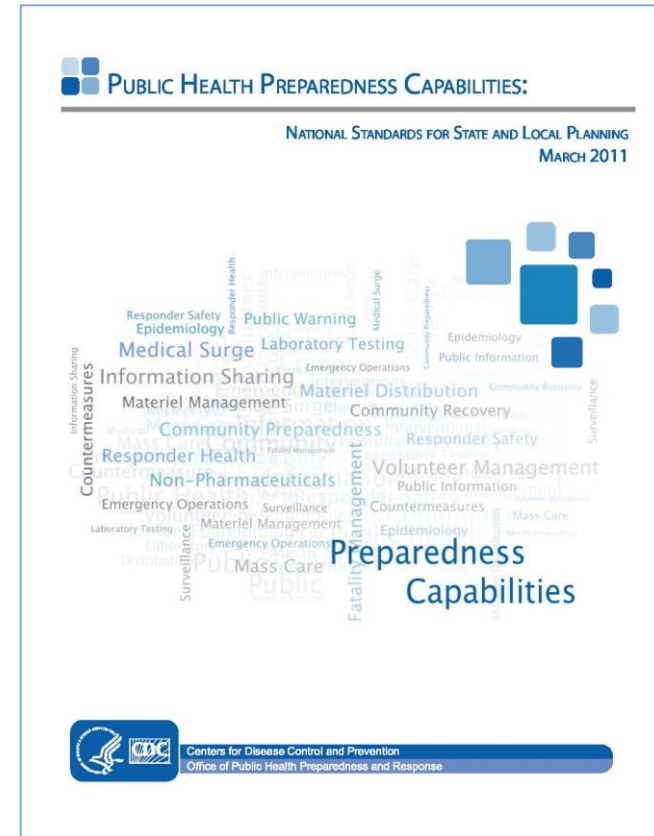
OCTOBER 5, 2017

Disclaimer

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Public Health Preparedness Capabilities

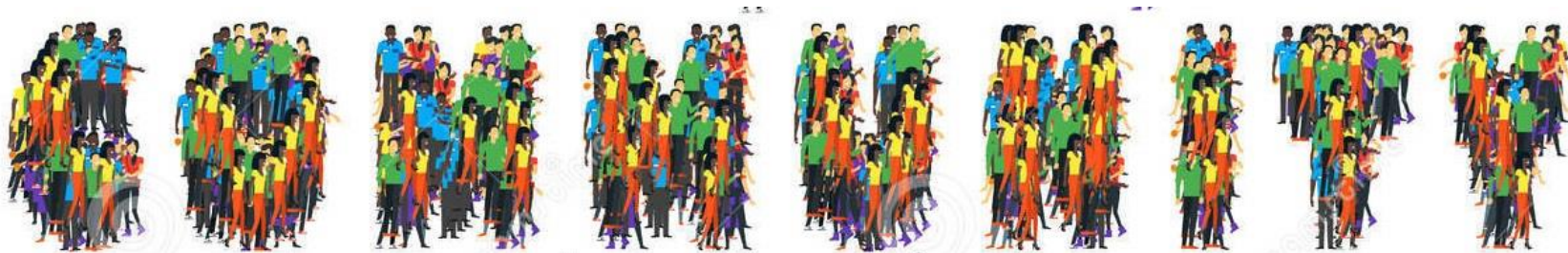
1. Community Preparedness
2. Community Recovery
3. Emergency Operations Coordination
4. Emergency Public Information and Warning
5. Fatality Management
6. Information Sharing
7. Mass Care
8. Medical Countermeasure Dispensing
9. Medical Materiel Management and Distribution
10. Medical Surge
11. Non-Pharmaceutical Interventions
12. Public Health Laboratory Testing
13. Public Health Surveillance and Epidemiological Investigation
14. Responder Safety and Health
15. Volunteer Management



Public Health Preparedness Capabilities

Community Preparedness Capability Functions:

- **Function 1:** Determine risks to the health of the jurisdiction
- **Function 2:** Build community partnerships to support health preparedness
- **Function 3:** Engage with community organizations to foster public health, medical, and mental/behavioral health social networks
- **Function 4:** Coordinate training or guidance to ensure community engagement in preparedness efforts



Community Partners - DMHHS

Disability Advocacy

Mental/Behavioral Health

Long Term Care

Hospital

Human Services

Refugee Services

Housing

Emergency Management

Disaster Response



And then...

Personal Preparedness Training

Make it fun

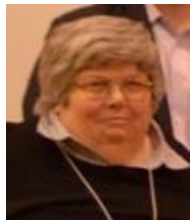


Make it practical

Make it accessible

Reward achievement

Stakeholder Work Group



KENT REGIONAL INCLUSIVE COMMUNITY COALITION (RICC)

- ❖ Met over 18 month period
- ❖ Identified barriers to preparedness
- ❖ Explored accessibility needs for effective training
- ❖ Determined priority training topics:
 - Introduction to Emergency Preparedness
 - CPR – Hands Only
 - Basic First Aid
 - Fire Safety
 - Mass Care (Shelter Services)

Preparedness Instructors



Review of Training Materials



**ASSOCIATION FOR THE BLIND
& VISUALLY IMPAIRED**



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Instruction of Instructors

Learning goes both ways in this program

- ❖ Disability etiquette

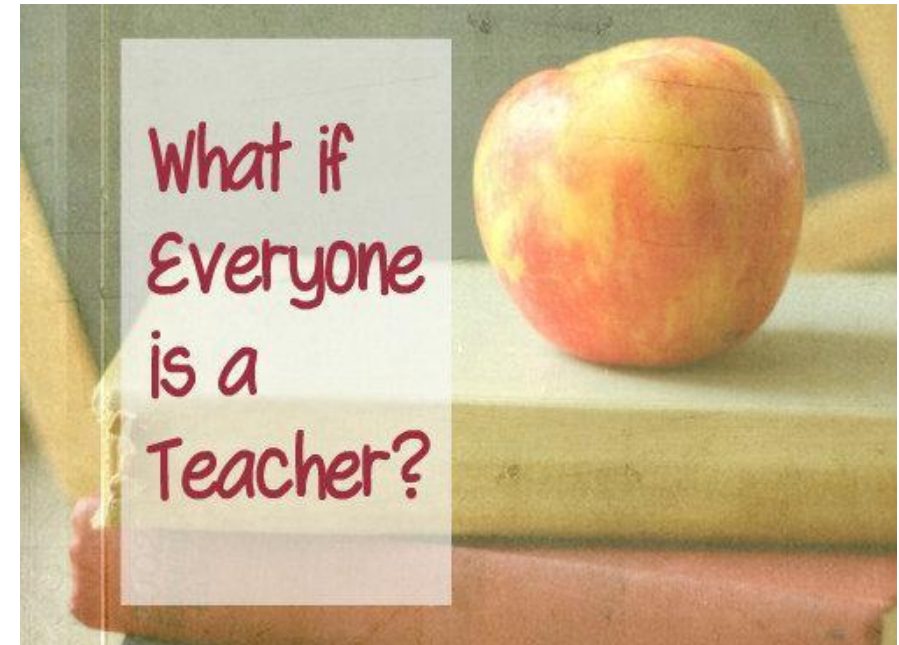
- ❖ Respectful language – people first
- ❖ Personal space includes assistive equipment
- ❖ Make eye contact with person who is blind or Deaf – not assistant or interpreter

- ❖ Communication

- ❖ ASL Interpretation
- ❖ Clear, simple language
- ❖ Other assistive technologies

- ❖ Presentations and materials

- ❖ Pictures and simple text
- ❖ Read ALL words aloud on slides for people who are blind or visually impaired
- ❖ Provide hands on activities



“The Kent County Inclusive Preparedness Program is a community partnership of agencies designed to teach audiences of diverse abilities basic preparedness skills, and to familiarize preparedness instructors with skills for teaching a diverse audience.”



INTRODUCTION TO EMERGENCY PREPAREDNESS

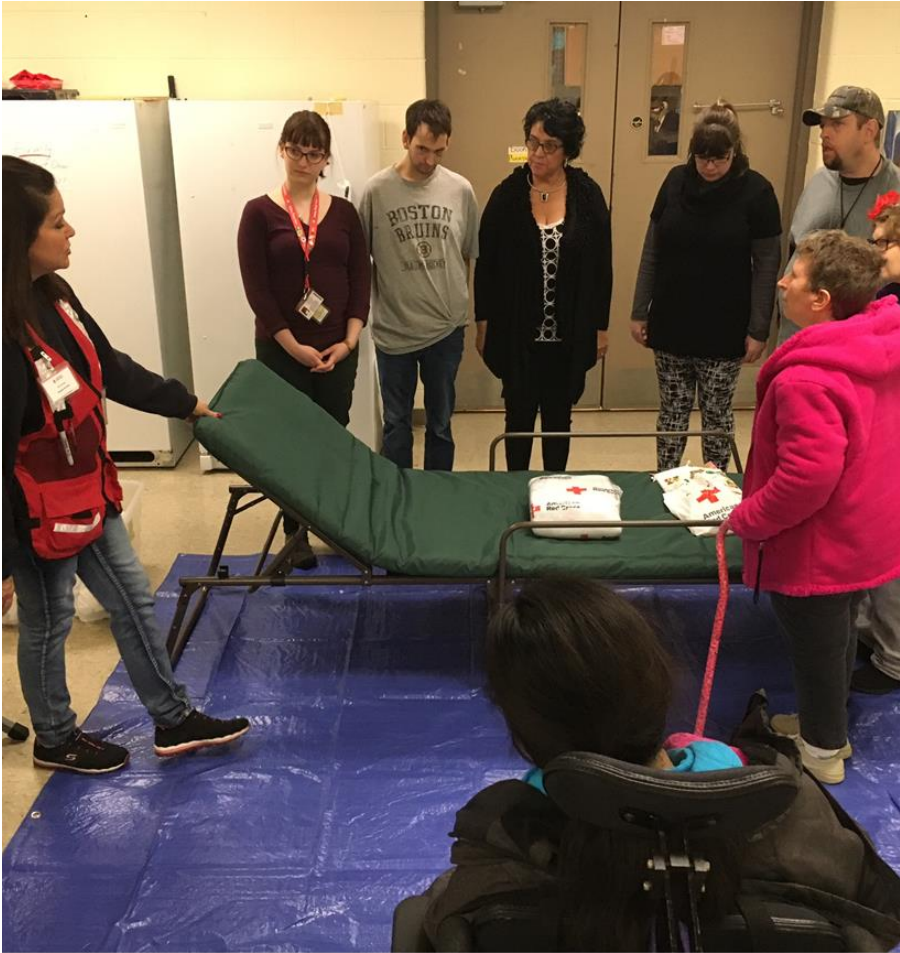


Stacy Madden
Kent County Emergency Management



Karla Black
Kent County Health Department

MASS CARE – WHAT’S IT ALL ABOUT?



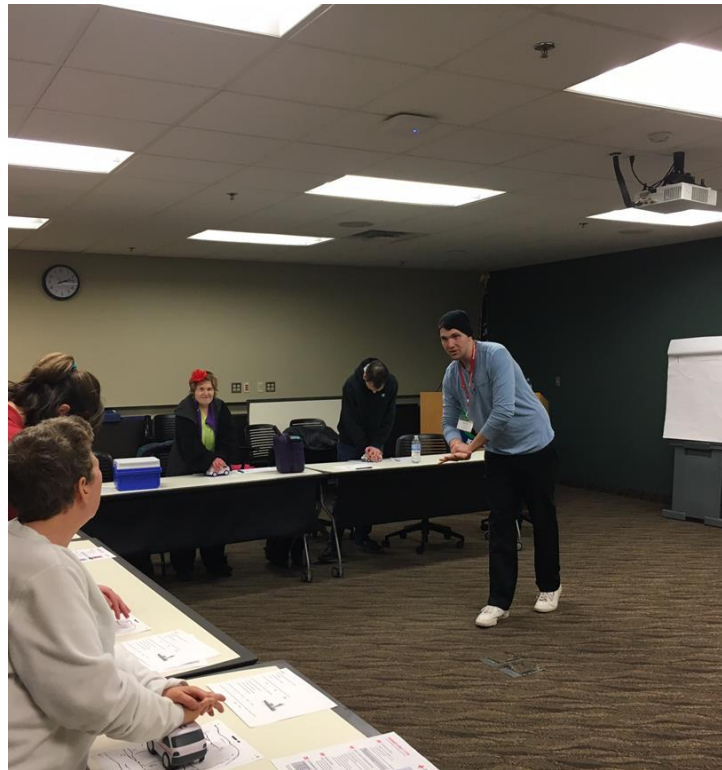
FIRE SAFETY



BASIC FIRST AID



CPR – HANDS ONLY



VIDEO

GRAND FINALE – COMMUNITY/RESPONDER FORUM



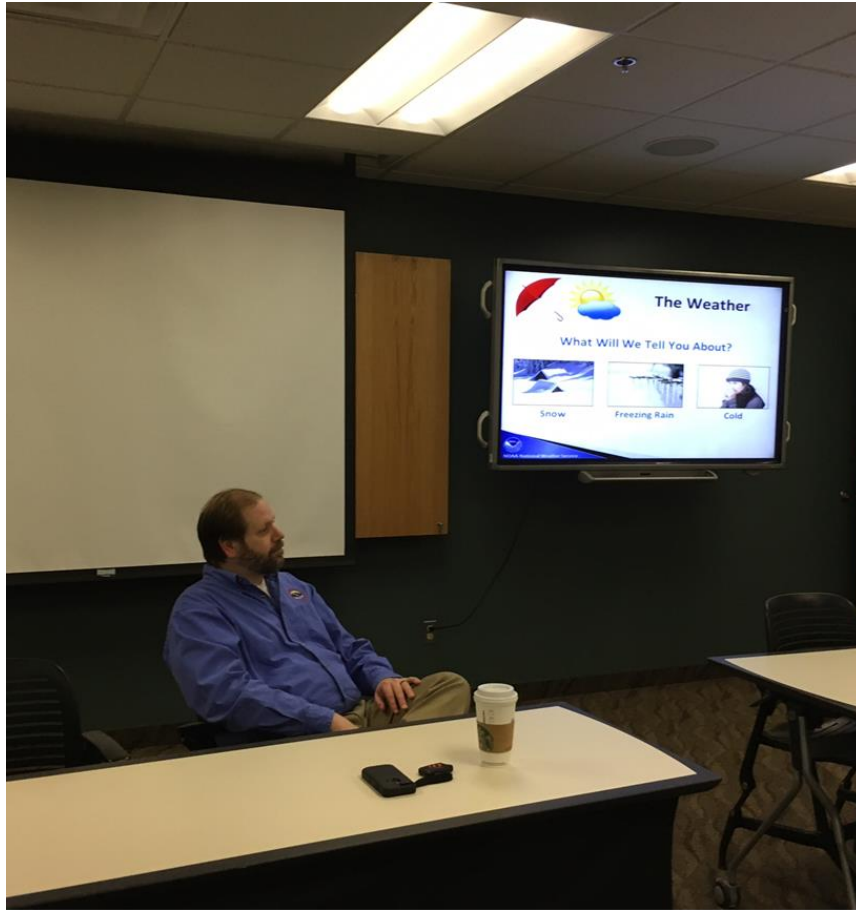
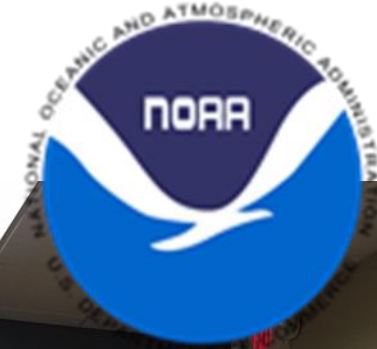
Hotwash Comments from Pilot

- ❖ Instructors were impressed with participant engagement and understanding
- ❖ Participants learned from the lessons and wanted to take them again
- ❖ Participants told friends and family about the classes
- ❖ Ensure written materials are available to take home for each class
- ❖ Correct conflicting information on CPR between two modules
- ❖ Add Weather Awareness and Law Enforcement as topics for future trainings

Learning Assessment Tool Development

- ❖ Demonstrate effectiveness of training
- ❖ Vetted through Kent RICC, ABVI, NACCHO Health & Disability Work Group Colleague
- ❖ Determine five top take-aways, develop accessible questions
- ❖ Disability self-described, if applicable
- ❖ Pre- and Post-Surveys (not tests)
- ❖ Assist participants upon request
- ❖ Available in Braille

WEATHER AWARENESS



Law Enforcement

- ❖ Kent County Undersheriff welcome to first module
- ❖ Kent County Sheriff greeting and congratulations at celebration
- ❖ Presentation on local Law Enforcement by Kent County Community Officers



Outcomes

- ❖ 32 course participants
- ❖ 16 graduates - Certificates of Achievement
- ❖ 4 peer mentors - Certificates of Mentoring
- ❖ Learning Assessment Tool Developed
 - Measure of instructor/course effectiveness
 - Increase in correct answers averaging 30%
- ❖ 15 course trainers
 - Includes 5 Americorps volunteers
 - Additional volunteers and agency staff
- ❖ Vetted, accessible program materials
- ❖ Mentor component sustains knowledge
- ❖ Community partner investment in program



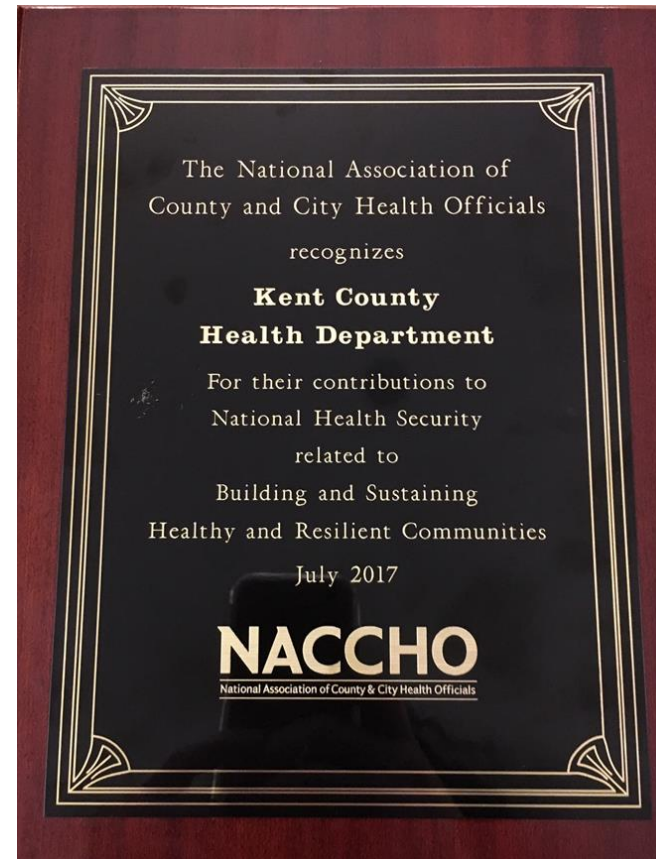
Numerical Outcomes

Module	Increase in Correct Answers	Went Well	Improve
Intro to Preparedness	18%	Learned a lot; good refresher	Use alternative language for "Long Term Care"
CPR	30%	AED demonstrated upon request; lists read for blind; instructors modified technique to accommodate abilities	Formatting issues with plain text assessment tool
Fire Safety	33%	Could use fire extinguisher at home now; took fear out of it; tour of fire department appreciated	
First Aid	36%	Great pictures in slides; will remember what to do for nosebleed	Need written materials to take home; take out CPR portion
Mass Care	64%	Learned about shelter space; Salvation Army community services; want to volunteer	Bring Red Cross health services nurse to next training
Weather	10%	Conversational style, brought down to simple basics; aided discussion	Need written materials to take home

NACCHO National Health Security Award

Category:

*Building and
Sustaining
Healthy, Resilient
Communities*



Challenges

- ❖ Harvey & Irma – Deployment of Preparedness Educators
- ❖ Desire to please instructors interfered with learning assessment
- ❖ Course days and times
- ❖ Transportation limitations
- ❖ Cognizant of medical conditions/dietary conditions
- ❖ Guardianship, communication, registration, photo releases



What's next?

- ❖ Continue to offer series
- ❖ Continue improvements to modules
- ❖ Make materials available to other jurisdictions
- ❖ Continue existing partnerships, pursue new ones
- ❖ Sustain learning in community through opportunities to mentor
- ❖ Explore various times, venues, delivery
- ❖ Explore funding for continued accessibility needs
 - ❖ Interpretation
 - ❖ Visual Aids
 - ❖ Transportation
 - ❖ Personal Care Attendants



Coming soon...

October 9 – November 13

Mondays 1:30 p.m. – 3:30 p.m.



KENT COUNTY INCLUSIVE PREPAREDNESS TRAINING SERIES

This course is for Kent County residents of all abilities. You will learn basic emergency preparedness information and skills from preparedness instructors in your community. A certificate of completion will be given to those who finish all six courses.



Introduction to Preparedness
Kent County Emergency Management and Kent County Health Department

CPR – Hands Only
American Red Cross

Fire Safety
Kentwood Fire Department

Basic First Aid
Kent County Medical Reserve Corps

Weather Awareness
National Weather Service

Mass Care: What's It All About?
American Red Cross and Salvation Army

Citizen/Responder Forum
Celebration of training completion for all students and instructors

TO REGISTER, CONTACT:

Pat Draper
Kent County Health Department
patricia.draper@kentcountymi.gov
or
(616) 632-7292

November 4

Saturday, 8:30 a.m. – 4:30 p.m.



KENT COUNTY INCLUSIVE PREPAREDNESS TRAINING SERIES

SATURDAY, NOVEMBER 4, 2017

This course is for Kent County residents of all abilities. You will learn basic emergency preparedness information and skills from preparedness instructors in your community. A certificate of completion will be given to those who finish all six classes.



KENTWOOD FIRE DEPARTMENT

Introduction to Preparedness
Kent County Emergency Management and Kent County Health Department

Weather Awareness
National Weather Service

Basic First Aid
Kent County Medical Reserve Corps

CPR – Hands Only
American Red Cross

Mass Care: What's It All About?
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Community/Responder Forum
November 20th
11:00 a.m. – 1:00 p.m.
Kent County Sheriff's Department

Thank you

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Kent County Health Department

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